Service Charter Special Needs

SERVICES RENDERED	REQUIREMENTS	CHARGES	TIMELINE
Unit Registration	Student unit registration form	Free	3 Weeks
	Payment slip		
Unit Offering	Registered SNE Student	Free	Immediately after
			registration
Orientation to students	Registered SNE Student	Free	During registration
Teaching	Registered SNE Student	Free	Immediate
Advising Students	Registered SNE Student	Free	1st Week of semester
Course Outline	Registered SNE Student	Free	Ongoing first meeting in
			semester
Class attendance register	Registered SNE Student	Free	Ongoing
First CAT	Registered SNE Student	Free	5 th – 7 th week
Second CAT	Registered SNE Student	Free	8 th – 10 th week
Examination	Registered SNE Student	Free	End of Semester
Teaching	3 rd Year Student	Free	Going by semester dates
Practice/Attachment/Practicum			
supervision			
Entering Marks online	Registered students	Free	After approval by school
			board
Missing Marks Issues	SNE student	Free	Immediate
Supervision of MEd/PhD students	Registered MEd/PhD student	Free	Depending on students
			schedule
Schedule Dept Postgraduate	MEd/PhD student	Free	On need basis
Seminars			

In case of complaints or compliments regarding the services offered please contact: The Chairperson, Department of Special Needs Education, Kenyatta University P.O. Box 43844-00100 Nairobi, Tel.: (020) 8710901, Ext 3513 & 3512, Mobile: 0727405421, Email: chairman-specialed@ku.ac.ke